

[Lorraine] "My name is Lorraine. I'm a single parent and I live in Sydney. I have two wonderful boys aged 17 and 15. I wanna be there to help them to be the best that they can be. I moved into the Hills 15 years ago. My husband Alan had a terminal illness. We decided we needed to get together with a financial advisor. My financial situation was pretty unique because once Alan passed away, I knew that my wealth would not grow."

[Michelle] "When I met Alan and Lorraine, I definitely knew that it was very important for her to have somebody that she trusted."

[Lorraine] "Michelle listened and had empathy for our situation."

[Michelle] "She needed somebody who would give her the right solutions and help her to understand her options."

[Lorraine] "Michelle and I worked on strategies for the long-term. She understood what I wanted. The best part of the process for me has been how easy it was. When I'm retiring, I want to have the same standard of living that I had before Alan passed away. Most importantly, as well, that I'm able to look after my family. I'm very proud of my boys. I would like them to be free to do whatever they wanna have a go at. Having the opportunity to be financially independent allows me to do that. I'm a lot happier with where I am because I'm confident that my financial situation is secure for the future, which I wouldn't have achieved without Michelle."