



MLC Life Cover Super

Notice date	Nature of communication	Description
04 Mar 20	Changes to enhance/upgrade features and benefits of certain insurance products.	To advise members of the upgrade to the insurance policy features and benefits which include improvements to various insurance definitions. More information of the specific changes are listed in the MLC Solitaire Upgrade Flyer, which will be sent directly to customers.
1 Apr 20	Notification of product change.	To advise members that new Agreed Value Income Protection insurance cover applications will not be accepted from 1 April 2020.
27 Aug 20	Notification of premium changes	To advise members of a change in premiums.
01 Jun 21 – 31 Jul 21	Sale of NAB's wealth division, including NULIS Nominees (Australia) Limited, to IOOF Holdings Ltd (IOOF).	Informing members that: <ul style="list-style-type: none"> the sale of NAB's wealth division, including NULIS Nominees (Australia) Limited, to IOOF has received regulatory approval, and the current privacy policy is being replaced by the IOOF privacy policy.
23 Jun 21	Notification of premium changes.	To advise members of a change in premiums.
13 Dec 21	Notification of change of the default method of communication to members from postal to digital.	To advise members that: <ol style="list-style-type: none"> In future, they will be able to access most of their documents via their MLC Life Insurance online customer portal. Communications will automatically change from postal to digital within 30 days of members receiving the SEN if MLC Limited has a valid record of their email address and mobile phone number. Members will receive both an SMS notification and an email from MLC Limited to advise them each time a new document is ready to be viewed within their portal. The document will not be posted. If they want to continue to receive their documents in the post, they will need to change their preference to 'Paper Communications' within their portal. If MLC Limited does not have a valid email address and mobile phone number for the member, or if a member has their preference changed to paper communications, documents will continue to be sent in the post.