



With you

# Annual Report 2012

## **The Universal Super Scheme**

This report is for members with:  
Whole of Life and/or Endowment contracts



**Preparation date:**  
31 October 2012

**Issued by:** The Trustee,  
MLC Nominees Pty Limited (MLC)  
ABN 93 002 814 959 AFSL 230702

for The Universal Super Scheme  
ABN 44 928 361 101

This annual report is your update on how your money is invested and a reminder of some things you should know.

MLC Limited ABN 90 000 000 402 AFSL 230694 is the administrator. The policy is part of MLC Limited's No. 5 Statutory Fund. The Trustee currently wholly invests in, and all investment options are held through, insurance policies issued by MLC Limited.

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# A year in review

With the market environment continuing to look uncertain in the near future, it's understandable investors are keeping a close eye on their super.

Building greater transparency and trust in the financial advice industry is a key priority for MLC and the Government. As a result, a number of legislative reforms are being introduced. These will ultimately benefit super members.

During this time of significant change, you'll be pleased to know we're working hard to make sure your interests are both protected and represented.

Thank you for choosing us to help you achieve your retirement goals.

A handwritten signature in black ink that reads "Geoff Webb". The signature is written in a cursive, slightly slanted style.

**Geoff Webb**  
Chairman  
MLC Nominees Pty Limited

# Looking out for your interests

The directors of the Trustee Board have a variety of work and life experiences which help them represent your interests.

Made up of executive and non-executive directors who are personally responsible for any decisions they make, their duties include:

- ensuring your interests are maintained, and
- keeping you informed of any changes.

The Trustee Board is liable for its activities and has professional indemnity insurance.

The Trustee Board has appointed MLC Limited to carry out the day-to-day administration of The Universal Super Scheme.

## Annual audit

Each year we are audited by an independent company. We're pleased to report we've met all our obligations and received a clean audit report. Because we invest in life insurance products, we don't need to show statements of assets and income or the auditor's report and accounts. However, you can easily get a copy of this information by calling us.

The MLC group of companies is the wealth management division of the National Australia Bank (NAB).

## Meet the board

The directors are:

### **Geoff Webb – Chairman**

B Ec (Hons) 1970

AIA (UK)

AIAA (Australia)

FAICD, FAIM

### **Patrick Burroughs**

BSSc (Hons) 1971

FCA, FAICD

Resigned 24 June 2012

### **Michael Clancy**

B Bus (Finance and Economics) 1992

CFA 1997

### **Michael Fitzsimons**

Diploma of Financial Services

ANZIIF

### **Peggy Haines**

BA (Virginia) 1973

JD (Virginia) 1976

Diploma of Superannuation Management (Macquarie) 1994

FAICD

### **Richard Morath**

BA 1968

FIA (UK and Australia), ASIA

### **Richard Rassi**

B Comm (UNSW) 1983

Certificate of Superannuation Management (Macquarie) 1993

FCA, FAICD

Appointed 29 May 2012

### **John Reid**

B Sc Mathematical Physics 1971

FIA (UK and Australia)

### **Nicole Smith**

BFA 1990, CA

GAICD

# Some things you should know

## Transfers to an Eligible Rollover Fund

We may transfer your benefit to an Eligible Rollover Fund if:

- you haven't made a contribution in the last 12 months and your balance falls below \$500, or
- we lose contact with you and can't locate you, or
- other situations permitted under law.

The Eligible Rollover Fund we currently use is the Australian Eligible Rollover Fund and it can be contacted on **1800 677 424**.

We'll advise you in writing to your last known address if we intend to transfer your account balance and will proceed if you don't respond with instructions regarding an alternative super fund.

Please note, a transfer to an Eligible Rollover Fund may be detrimental to you as the Eligible Rollover Fund may have a different fee structure, different investment strategies and may not offer insurance benefits.

## Transfers to the Australian Taxation Office (ATO)

We're required by law to transfer your account balance to the ATO if:

- we've lost contact with you and your account balance is less than \$200, or
- your account has been inactive for five years, we have not been able to contact you and, with the information reasonably available to us, we're satisfied that it will never be possible to pay the account balance to you, or
- you were a temporary resident and have departed Australia and you haven't claimed your benefit within six months of becoming eligible.

You will then have to contact the ATO to claim your benefit.

## Surcharge assessment for prior years

The Superannuation Contributions Surcharge (surcharge) was removed in relation to contributions made from 1 July 2005. However, a surcharge liability may still arise in respect of relevant contributions made in prior years.

The surcharge assessment may be sent to The Universal Super Scheme, in which case, the amount will generally be deducted from your account (unless it's a pension account) and paid to the ATO.

If you've withdrawn your account balance (in whole or in part) or commenced a pension, the ATO may send the surcharge assessment to your new super arrangement or directly to you. Where you receive the assessment directly, you'll be responsible for paying the surcharge to the ATO. If you have a pension account, you're generally able to ask us to pay you a lump sum in order to meet your surcharge liability.

If you have any questions about the surcharge please visit the ATO website at [ato.gov.au](http://ato.gov.au) or call **13 10 20**.

## Resolving complaints

We can usually resolve complaints over the phone. If we can't, or you're not satisfied with the outcome, please write to us. We'll work to resolve your complaint as soon as possible.

If you're not satisfied with our decision you can get further advice from the Superannuation Complaints Tribunal by calling **1300 884 114**, or emailing [info@sct.gov.au](mailto:info@sct.gov.au)

More information is available on [sct.gov.au](http://sct.gov.au)

# How your money is invested

## Objective and strategy

The Trustee's investment objective is to balance risk and return considerations in securing guarantees to members.

To meet this investment objective, we invest in policies issued by MLC Limited.

MLC Limited in turn invests your money in a suitably structured portfolio of debt securities. Surplus assets, over and above those required to fund guaranteed benefits, are generally invested in a more diversified portfolio to increase potential returns.

MLC's Derivatives Policy, which outlines how we manage derivatives, is available on [mlc.com.au](http://mlc.com.au)

## Asset allocation

At 30 June 2012 the assets of MLC Limited's No. 5 Statutory Fund were valued at \$1.86 billion and were invested in the following way:

Type of investment	% of total portfolio
Australian interest bearing securities	69.03%
Australian shares	12.21%
International shares	15.63%
Property	3.13%
Total	100.00%

## Investment earnings

In most cases, these contracts earn reversionary bonuses which are an additional allocation to the Sum Insured under a participation (with-profits) policy. They are declared annually and once allocated, are guaranteed additions to your policy, paid on the same events as the Sum Insured.

Your bonuses, where applicable, are advised each year in your annual statement.

Whole of Life and Endowment contracts do not allow investment choice.





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With you

## How to contact us

For more information  
call us from anywhere  
in Australia on **1300 428 482**  
or contact your adviser.

**Postal address:**

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GPO Box 2567  
Melbourne Victoria 3001

**Registered office:**

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105–153 Miller Street  
North Sydney NSW 2060

**[mlc.com.au](http://mlc.com.au)**

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