

The Universal Super Scheme

Term Insurance

Annual Report 2010/11



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Preparation Date: 1 December 2011

You should read this Annual Report with your Annual Statement.

This is an Annual Report for The Universal Super Scheme ABN 44 928 361 101 and is an update on your insurance held within your super account.

Trustee and Issuer

MLC Nominees Pty Limited (MLC)
ABN 93 002 814 959 Australian Financial
Services Licence Number ('AFSL No.') 230702
('We' or the 'Trustee') is the Trustee and
issuer of interests

The policy is part of MLC Limited's No. 1 Statutory Fund. It is a term insurance or risk only policy which has no investment component and does not accrue a surrender value.

Administrator

1 2 3

> MLC Limited ABN 90 000 000 402 AFSL No. 230694 is:

- the administrator, and
- the insurer

National Australia Bank Group

The Trustee and Administrator are a part of the National Australia Bank ('NAB Group').

How to contact MLC



1300 428 482 between 8.30 am and 6.00 pm Melbourne time



mlc.com.au



MLC Limited GPO Box 2567 Melbourne Victoria 3001



Facsimile (03) 9804 5241

A year in review

With the global events of the past year, you know how important it is for your money to be well-managed and working for you. Recently, the Government announced reforms designed to make the super system stronger and more efficient, with the overall aim to maximise retirement income for Australians. These reforms are focused on creating better value, making it easier to consolidate super accounts and improving governance.

You can be assured that we place great emphasis on governance and that your interests are well-represented while these reforms are finalised by the Government.

Thank you for choosing us to help you achieve your retirement goals.

Geoff Webb

Geoff Will

Chairman

MLC Nominees Pty Limited

Looking out for your interests

The directors of the Trustee Board have a variety of work and life experiences which help them represent your interests.

Made up of executive and non-executive directors who are personally responsible for any decisions they make, their duties include:

- providing investment choice
- ensuring your interests are maintained, and
- keeping you informed of any changes.

The Trustee is liable for its activities and has professional indemnity insurance. The Trustee has appointed MLC Limited to carry out the day-to-day investment management and administration of The Universal Super Scheme.

Meet the Board

The directors are:

Geoff Webb - Chairman

B Ec (Hons) 1970, AIA (UK), AIAA (Australia), FAICD, FAIM

Patrick Burroughs

BSSc (Hons) 1971, FCA, FAICD

Michael Clancy

B Bus (Finance and Economics) 1992, CFA 1997

Michael Fitzsimons

Diploma of Financial Services
ANZIIF

Peggy Haines

BA (Virginia) 1973, JD (Virginia) 1976, Diploma of Superannuation Management (Macquarie) 1994, FAICD Appointed 14 February 2011

Richard Morath

BA 1968, FIA (UK and Australia), ASIA

John Reid

B Sc. Mathematical Physics 1971, FIA (UK and Australia)

Nicole Smith

BFA 1990, CA

Annual Audit

The benefits paid to members are wholly determined by reference to life insurance policies we own as Trustee.

Because we invest in life insurance products, we don't need to show statements of assets and income or the auditor's report and accounts.

However, you can easily get a copy of this information by calling us.

Some things you should know

Administering your account

When your insurance is held inside super, your premiums are considered to be super contributions. These contributions are added to any other contributions you or your employer make to a super account. While you can contribute as much as you like, you will pay additional tax if contributions exceed certain limits. These limits may change from time to time.

To find out the current limits and who can contribute, go to **apra.gov.au** or **ato.gov.au**. You can also speak to your financial adviser about these limits.

Your Annual Statement details the insurance you have selected and the premiums paid for the year.

Transfers to an Eligible Rollover Fund

We may transfer your benefit to an Eligible Rollover Fund if you are eligible for a payment from MLC and we've not received any instructions from you.

The Eligible Rollover Fund we currently use is the Australian Eligible Rollover Fund and it can be contacted on **1800 677 424**.

We will advise you in writing to your last known address if we intend to transfer your account balance and will proceed if you don't respond with instructions regarding an alternative super fund.

Please note, a transfer to an Eligible Rollover Fund may be detrimental to you as the Eligible Rollover Fund may have a different fee structure, different investment strategies and may not offer insurance benefits.

Surcharge assessment for prior years

The Superannuation Contributions Surcharge (surcharge) was removed in relation to contributions made from 1 July 2005. However a surcharge liability may still arise in respect of relevant contributions made in prior years.

The surcharge assessment may be sent to The Universal Super Scheme, in which case, the amount will generally be deducted from your account (unless it is a pension account) and paid to the Australian Taxation Office.

If you have withdrawn your account balance (in whole or part) or commenced a pension, the Australian Taxation Office may send the surcharge assessment to your new super arrangement or directly to you. Where you receive the assessment directly, you will be responsible for paying the surcharge to the Australian Taxation Office. If you have a pension account, you are generally able to ask us to pay you a lump sum in order to meet your surcharge liability.

If you have any questions about the surcharge please visit the Australian Taxation Office website at ato.gov.au or call **13 10 20**.

Resolving complaints

We can usually resolve complaints over the phone. If we can't, or you're not satisfied with the outcome, please write to us. We'll work to resolve your complaint as soon as possible.

If you're not satisfied with our decision you can get further advice from the Superannuation Complaints Tribunal by calling **1300 884 114**, or emailing **info@sct.gov.au**. More information is available on **sct.gov.au**

Derivatives

Derivatives aren't used as part of your insurance. Derivatives are a common tool used to enhance

Derivatives are a common tool used to enhance returns or manage risk.

They are contracts that have a value derived from an external reference (eg the level of a share price index).

There are many types of derivatives and they can be an invaluable tool for an investment manager.

However, they can also incur significant losses. Exposure is managed in line with the policies outlined in our Derivative Risk Statement. This is available on **mlc.com.au**

