



Norwich Union Investment Bond & Rollover

This report includes:

Deferred Annuity

Capital Guaranteed Collection Rollover

Rollover Portfolio and Rollover Parking Fund

Capital Guaranteed Collection Investment Bond

Investment Portfolio

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Norwich Union Life Australia Limited (“NULAL”) ABN 34 006 783 295 Australian Financial Services Licence number (“AFSL number”) 241686 issues the policies through which the investments for these products are provided.

NULAL is a subsidiary of Aviva Australia Holdings Limited ABN 38 095 045 784, the parent company of the Aviva Australia Group. The Aviva Australia Group is owned by the Aviva plc group.

Disclaimer

NULAL has made every attempt to ensure the accuracy of the information included in this Annual Report and the 2007/08 Statement of Account. However, some of the underlying information can change quickly and policyholders should be aware their data may also change. In addition, NULAL has in some cases, relied on information provided by third parties and NULAL does not accept responsibility as to the accuracy and completeness of this information provided from another source.

NULAL excludes, to the maximum extent permitted by law, any liability which may arise as a result of the contents, including but not limited to any errors or omissions. The Annual Report does not constitute a recommendation or financial advice. The Annual Report has not been prepared to take into account the particular investment objectives, financial situation and particular needs of any particular person.

Before acting on any information contained in the Annual Report a policyholder needs to consider, with or without the assistance of a professional adviser whether the information is appropriate in light of their particular investment needs, objectives and financial circumstances.

Section one

Your Annual Report

Aviva – helping you to grow your investment portfolio

Aviva Australia is the local face of the global Aviva group (Aviva plc), the fifth largest insurer in the world. Aviva plc is the leading providers of life and pensions products to Europe and has substantial businesses around the world.

The main activities are long term savings, fund management and general insurance with more than A\$757 billion of assets under management. The group has more than 57,000 employees and 45 million customers worldwide, as at 31 December 2007.

Aviva Australia provides investment, superannuation and life insurance products for more than 300,000 customers throughout Australia.

Your Annual Report for 2007/2008

This Annual Report is designed to provide all the information you need to know about your investment and performance for the period 1 July 2007 to 30 June 2008.

You should read this report in conjunction with your Annual Statement for information on your individual investment.

If you have any enquiries about your investment including current details of investment strategies, contribution options or insurance cover please call our Client Services Team on freecall 1800 035 687.

Section two

Investment performance

Outlines the investment objective, asset allocation and investment performance of the investment funds offered

Please refer to your enclosed statement which outlines your opening and closing balances for each fund as at 1 July 2007 and 30 June 2008.

For the 2007/08 financial year investors were given a choice of investment funds. Those options were:

- | | |
|--------------------------------|-----------------------------|
| ■ Capital Guaranteed | ■ Australian Fixed Interest |
| ■ Guaranteed Cash [#] | ■ Listed Property Trusts |
| ■ Capital Secure | ■ Australian Shares |
| ■ Capital Maintenance | ■ International Shares |
| ■ Growth | ■ Industrials |
| ■ Balanced | ■ Mortgage |
| ■ Capital Stable | ■ Equity Imputation |
| ■ Fixed Rate | |
| ■ Cash | |

Notes:

1. # This is the only investment strategy available in the Rollover Parking Fund.
2. Past performance should not be taken as an indication of future performance
3. "5 Year Average" means the compound average value of the yearly performance figures over the last five years

4. The following products:

- Rollover
- Capital Guaranteed Collection Rollover
- Deferred Annuity
- Rollover Portfolio, and
- Rollover Parking Fund

are collectively known as "Rollover."

The Investment Bond, Investment Portfolio and Capital Guaranteed Collection Investment Bond are collectively known as "Investment Bond."

Changes to Australian Equity Investment Management Approach

There has been a change to the investment management approach for the Australian Equity fund and the Australian equity exposure that feeds into the diversified funds (Capital stable, Balanced and Growth funds) and Capital Guaranteed fund. It is important to note that there has been no change to the investment manager of the portfolio, the manager continues to be Aviva Investors (previously know as Portfolio Partners).

The new investment management approach essentially changes the Australian equity management style from a full active management approach, to a mix of 75% passive (index) and 25% actively managed Australian equity funds. The actively managed Australian equity funds replicate the Elite Opportunities Trust, High Growth Shares Trust, Dividend Builder, and the Emerging Shares Trust.

The key reasons to move to this new investment approach are to deliver a more attractive risk/return profile and consistency of out performance for investors.

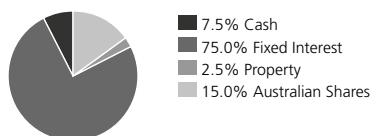
Investment Strategy

Capital Guaranteed Fund

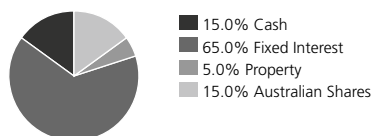
Objective: The Capital Guaranteed Fund is designed for investors seeking immediate security with relatively steady positive returns over the term of investment. The fund is conservatively managed and carries a guarantee of return of both capital and interest, once allocated, net of switches and withdrawals.

Strategy: To invest a high proportion of the fund in fixed and other interest bearing securities with smaller amounts invested in property and shares. Reserves are maintained and applied for the purpose of smoothing future returns to investors.

Target asset allocation at 30 June 2008 for members joining the fund pre 01/02/1995



Target asset allocation at 30 June 2008 for members joining the fund post 31/01/1995



Market value

	ROLLOVER	INVESTMENT BOND
30/06/2008	\$33.51m	\$20.25m

Market value

	ROLLOVER	INVESTMENT BOND
30/06/2008	\$19.39m	\$7.96m

Returns % pa – Rollover

Year Ending	Cap Gtd Entry & Service	Portfolio Entry & Service	Rollover Entry & Service	Nil Entry
30/06/2008	4.4	3.9	3.1	2.7
30/06/2007	4.9	4.4	7.8	6.6
30/06/2006	4.5	4.0	4.1	3.7
30/06/2005	4.6	4.1	4.4	4.0
30/06/2004	4.7	4.2	3.8	3.4
5 year compound average	5.1	4.5	5.1	4.4

Returns % pa – Investment Bond

Year Ending	Cap Gtd Entry & Service	Portfolio Entry & Service	Rollover Entry & Service	Nil Entry
30/06/2008	2.8	2.3	2.0	1.5
30/06/2007	3.9	3.4	5.7	5.2
30/06/2006	3.6	3.1	3.4	2.9
30/06/2005	3.6	3.1	3.2	2.7
30/06/2004	3.6	3.1	2.5	2.1
5 year compound average	3.8	3.2	3.6	3.0

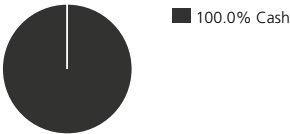
Investment Strategy

Guaranteed Cash Fund

Objective: To achieve a secure, positive return in the short term that is at least equal to that available in the short-term money market, whilst providing an immediate ongoing capital guarantee.

Strategy: To invest in a diverse range of Australian cash and fixed interest securities.

Asset allocation at 30 June 2008



Market value

	ROLLOVER	INVESTMENT BOND
30/06/2008	\$8.08m	\$5.18m

Returns % pa

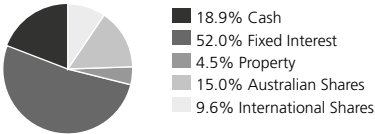
Year Ending	Rollover	Investment Bond
	Cap Gtd Entry & Service	Cap Gtd Entry & Service
30/06/2008	4.5	3.3
30/06/2007	4.4	3.4
30/06/2006	3.9	3.1
30/06/2005	4.0	3.2
30/06/2004	3.4	2.8
5 year compound average	4.4	3.4

Capital Secure Fund

Objective: To provide sound returns in the medium term, with lower volatility than associated purely with growth assets.

Strategy: The fund is biased toward conservative assets like cash and fixed interest but has moderate exposure to growth assets like shares and property. It is designed to achieve a solid investment return but with more stability than a more aggressively managed fund.

Asset allocation at 30 June 2008



Market value

	ROLLOVER	INVESTMENT BOND
30/06/2008	\$18.32m	\$9.51m

Returns % pa

Year Ending	Rollover	Investment Bond
	Cap Gtd Entry & Service	Cap Gtd Entry & Service
30/06/2008	-3.3	-2.9
30/06/2007	7.7	6.0
30/06/2006	6.4	5.0
30/06/2005	8.2	6.8
30/06/2004	5.8	4.8
5 year compound average	5.4	4.2

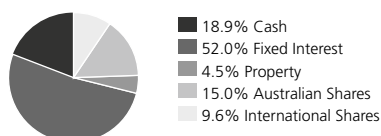
Investment Strategy

Capital Maintenance Fund

Objective: To provide a superior return than purely cash based investments whilst minimising the volatility associated with this return.

Strategy: The largest sector of investment is in fixed and other interest bearing securities, with a small exposure to growth assets like shares and property in order to enable some potential for growth.

Asset allocation at 30 June 2008



Market value

	ROLLOVER	INVESTMENT BOND
30/06/2008	\$10.47m	\$6.28m

Returns % pa

Year Ending	Rollover	Investment Bond
	Cap Gtd Entry & Service	Cap Gtd Entry & Service
30/06/2008	-3.3	-2.9
30/06/2007	7.7	6.0
30/06/2006	6.4	5.0
30/06/2005	8.2	6.8
30/06/2004	5.8	4.8
5 year compound average	5.4	4.2

Notes:

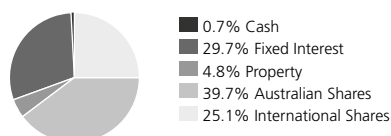
* For products purchased prior to 1/2/1995, performance figures are slightly higher than the figures shown above due to different fees as set out in your original disclosure documents.

Growth Fund

Objective: The Growth Fund has a high proportion of assets in selected share and property investments in order to provide high real rates of return over the longer-term.

Strategy: By maintaining a high proportion of the fund's assets in equities and property, it is expected in the long term, to achieve high returns. The fund also invests in overseas assets to diversify investments and further manage risk.

Asset allocation at 30 June 2008



Market value

	ROLLOVER	INVESTMENT BOND
30/06/2008	\$95.61m	\$34.13m

Returns % pa* – Rollover

Year Ending	Cap Gtd	Rollover	
	Entry & Service	Entry & Service	Nil Entry
30/06/2008	-10.3	-10.9	-11.3
30/06/2007	13.7	12.9	12.5
30/06/2006	13.0	12.2	11.8
30/06/2005	13.0	10.6	10.2
30/06/2004	12.8	12.0	11.5
5 year compound average	9.4	8.0	7.4

Returns % pa* – Investment Bond

Year Ending	Cap Gtd	Investment Bond	
	Entry & Service	Entry & Service	Nil Entry
30/06/2008	-9.5	-10.22	-10.63
30/06/2007	10.7	9.8	9.3
30/06/2006	10.2	9.3	8.8
30/06/2005	9.5	8.6	8.1
30/06/2004	10.5	9.6	9.1
5 year compound average	6.7	5.7	5.1

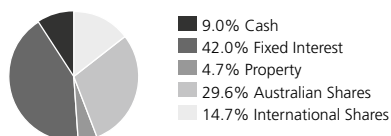
Investment Strategy

Balanced Fund

Objective: To provide a superior return than purely cash based investments whilst minimising the volatility associated with this return.

Strategy: : The largest sector of investment is in fixed and other interest bearing securities, with a small exposure to growth assets like shares and property in order to enable some potential for growth.

Asset allocation at 30 June 2008



Market value

	ROLLOVER	INVESTMENT BOND
30/06/2008	\$131.34m	\$47.10m

Returns % pa* – Rollover

Year Ending	Cap Gtd	Rollover	
	Entry & Service	Entry & Service	Nil Entry
30/06/2008	-6.6	-7.3	-7.7
30/06/2007	11.0	10.2	9.8
30/06/2006	9.8	9.0	8.6
30/06/2005	9.8	9.6	9.2
30/06/2004	9.4	8.6	8.2
5 year compound average	7.4	6.5	6.0

Returns % pa* – Investment Bond

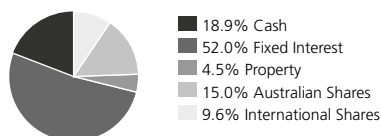
Year Ending	Cap Gtd	Investment Bond	
	Entry & Service	Entry & Service	Nil Entry
30/06/2008	-5.9	-6.7	-7.1
30/06/2007	8.7	7.8	7.4
30/06/2006	7.8	6.9	6.4
30/06/2005	8.7	7.8	7.3
30/06/2004	7.8	6.9	6.4
5 year compound average	5.8	4.8	4.2

Capital Stable Fund

Objective: The Capital Stable Fund has a high proportion of its assets invested in cash and fixed interest securities to provide a high level of capital stability over time, but with a moderate exposure to growth assets to provide the potential for growth.

Strategy: To invest a high proportion of the fund's assets in cash and fixed interest securities with the balance in growth assets.

Asset allocation at 30 June 2008



Market value

	ROLLOVER	INVESTMENT BOND
30/06/2008	\$15.74m	\$9.01m

Returns % pa*

Year Ending	Rollover		Investment Bond	
	Entry & Service	Nil Entry	Entry & Service	Nil Entry
30/06/2008	-4.0	-4.4	-3.7	-4.1
30/06/2007	6.9	6.5	5.1	4.6
30/06/2006	5.6	5.2	1.2	3.7
30/06/2005	7.4	7.0	6.0	5.5
30/06/2004	5.1	4.7	3.9	3.5
5 year compound average	4.5	4.0	2.6	2.7

Notes:

* For products purchased prior to 1/2/1995, performance figures are slightly higher than the figures shown above due to different fees as set out in your original disclosure documents

Investment Strategy

Fixed Rate Fund

Objective: The Fixed Rate Fund provides a fixed rate of return for periods up to 5 years.

Strategy: To predominantly invest in fixed interest and interest bearing securities, but other investments may be included in order to provide competitive returns. Some of these assets may be illiquid. These assets are carefully selected to match the term of the investment.

Note: The asset allocation for this investment option is not relevant for members choosing it. NULAL contracts to provide the return of capital and the fixed rate of return, independent of the make-up of its reserve to do so.

Market value

	ROLLOVER	INVESTMENT BOND
30/06/2008	\$5.59m	N/A

Note: Returns are as quoted (fixed) previously when entering this investment option.

Notes:

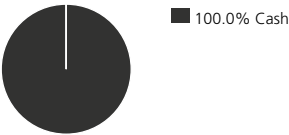
* For products purchased prior to 1/2/1995, performance figures are slightly higher than the figures shown above due to different fees as set out in your original disclosure documents.

Cash Fund

Objective: The Cash Fund is a low risk portfolio with assets spread across a range of short term securities comprising cash deposits, fixed interest and Government and bank backed securities. Aviva Australia guarantees that the unit price upon redemption from the Cash Fund will be the highest over the period you have invested in the Cash Fund.

Strategy: To invest in a diverse range of Australian cash and fixed interest securities

Asset allocation at 30 June 2008



Market value

	ROLLOVER	INVESTMENT BOND
30/06/2008	\$3.19m	\$1.31m

Returns % pa*

Year Ending	Rollover		Investment Bond	
	Entry & Service	Nil Entry	Entry & Service	Nil Entry
30/06/2008	4.0	3.6	2.7	2.3
30/06/2007	3.9	3.5	2.9	2.4
30/06/2006	3.5	3.1	2.5	2.0
30/06/2005	3.5	3.1	2.6	2.2
30/06/2004	3.0	2.6	2.2	1.8
5 year compound average	3.8	3.4	2.7	2.2

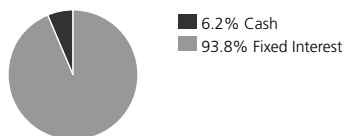
Investment Strategy

Australian Fixed Interest Fund

Objective: The Australian Fixed Interest Fund seeks to add value by forecasting the future direction of interest rates along with yield curve positioning, sector selection (credit spreads) and arbitrage. An active approach is taken concentrating on investments in Commonwealth, state government and investment grade corporate bonds.

Strategy: The underlying strategy includes economic research, top down formulation and security selection. Risk is controlled through duration constraints and the stocks held have high minimum credit rating guidelines.

Asset allocation at 30 June 2008



Market value

	ROLLOVER	INVESTMENT BOND
30/06/2008	\$1.18m	\$1.05m

Returns % pa*

Year Ending	Rollover		Investment Bond	
	Entry & Service	Nil Entry	Entry & Service	Nil Entry
30/06/2008	1.7	1.3	0.9	0.5
30/06/2007	2.3	1.9	1.6	1.1
30/06/2006	1.6	1.2	0.9	0.4
30/06/2005	5.4	5.0	4.2	3.7
30/06/2004	0.7	0.3	0.2	-0.2
5 year compound average	2.4	2.0	1.6	1.1

Notes:

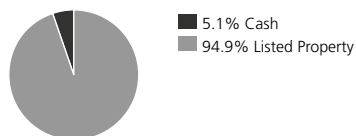
* For products purchased prior to 1/2/1995, performance figures are slightly higher than the figures shown above due to different fees as set out in your original disclosure documents

Listed Property Trusts Fund

Objective: The Listed Property Trust Fund is a portfolio of property-related securities listed on the Australian Stock Exchange providing diversity of property type and location, yield and liquidity. It seeks to take advantage of returns from property investments without the difficulties associated with investing in direct property.

Strategy: To invest in a diverse range of listed Australian property trusts.

Asset allocation at 30 June 2008



Market value

	ROLLOVER	INVESTMENT BOND
30/06/2008	\$6.8m	\$5.44m

Returns % pa*

Year Ending	Rollover		Investment Bond	
	Entry & Service	Nil Entry	Entry & Service	Nil Entry
30/06/2008	-29.8	-30.1	-25.5	-25.9
30/06/2007	25.8	25.3	18.5	17.9
30/06/2006	15.2	16.5	11.5	11.0
30/06/2005	17.0	10.8	13.7	13.2
30/06/2004	11.2	11.1	9.5	9.0
5 year compound average	6.5	5.1	4.5	3.9

Investment Strategy

Australian Shares Fund

Objective: The Australian Shares Fund is a diversified portfolio of industrial and resource companies listed on the Australian Stock Exchange.

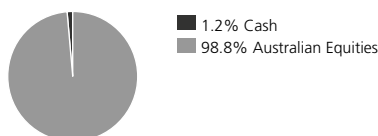
Strategy: To invest in a diverse range of listed industrial and resource companies whose earnings capabilities are not reflected in the current share price.

International Shares Fund

Objective: The International Shares Fund is a broad portfolio of sharemarket investments selected to replicate those stocks held in the Morgan Stanley Capital International (World ex-Australia) Index ("MSCI"). It provides access to quality shares and industries not available on the Australian sharemarket. The management of the underlying assets of the fund is undertaken by Morley Fund Management (UK), member of the international Aviva plc group.

Strategy: To invest across a diverse range of industries and companies in major overseas markets in the Morgan Stanley Capital International (world ex-Australia) Index (MSCI). The fund is managed on a fully unhedged basis in order to provide the benefits of diversification available in non \$A assets.

Asset allocation at 30 June 2008



Market value

	ROLLOVER	INVESTMENT BOND
30/06/2008	\$47.26m	\$17.21m

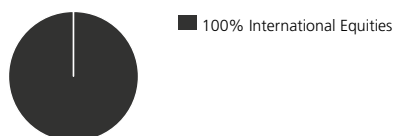
Returns % pa*

Year Ending	Rollover		Investment Bond	
	Entry & Service	Nil Entry	Entry & Service	Nil Entry
30/06/2008	-10.3	-10.7	-11.1	-11.5
30/06/2007	25.3	24.8	19.0	18.5
30/06/2006	21.8	12.3	17.1	16.6
30/06/2005	21.3	20.8	17.9	17.4
30/06/2004	20.7	20.2	16.5	16.0
5 year compound average	20.1	16.4	14.0	13.3

Notes:

* For products purchased prior to 1/2/1995, performance figures are slightly higher than the figures shown above due to different fees as set out in your original disclosure documents.

Asset allocation at 30 June 2008



Market value

	ROLLOVER	INVESTMENT BOND
30/06/2008	\$5.28m	\$5.59m

Returns % pa*

Year Ending	Rollover		Investment Bond	
	Entry & Service	Nil Entry	Entry & Service	Nil Entry
30/06/2008	-21.2	-21.5	-19.0	-19.4
30/06/2007	6.1	5.7	5.1	4.6
30/06/2006	15.7	15.3	12.7	12.2
30/06/2005	-2.0	-2.4	-2.2	-2.7
30/06/2004	15.0	14.6	12.1	11.6
5 year compound average	1.8	1.4	1.0	0.5

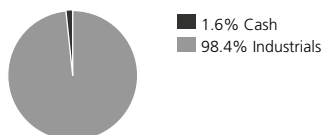
Investment Strategy

Industrials Fund

Objective: The Industrials Fund is a portfolio of Australian industrial shares in companies listed on the Australian Stock Exchange. Diverse industries react differently to various economic conditions. As a result, a diverse range of industrial sub-sectors are included within the portfolio.

Strategy: To invest in a diverse range of listed Australian industrial companies whose earnings capabilities are not reflected in the current share price.

Asset allocation at 30 June 2008



Market value

	ROLLOVER	INVESTMENT BOND
30/06/2008	\$14.70m	\$5.91m

Returns % pa*

Year Ending	Rollover		Investment Bond	
	Entry & Service	Nil Entry	Entry & Service	Nil Entry
30/06/2008	-21.9	-22.3	-17.9	-18.2
30/06/2007	25.5	25.0	19.6	19.0
30/06/2006	13.1	12.6	9.8	9.3
30/06/2005	18.8	18.3	14.7	14.2
30/06/2004	17.7	17.2	14.0	13.4
5 year compound average	11.0	10.3	8.2	7.6

Notes:

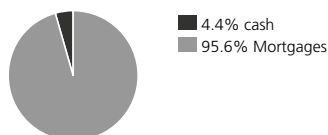
* For products purchased prior to 1/2/1995, performance figures are slightly higher than the figures shown above due to different fees as set out in your original disclosure documents.

Mortgage Fund

Objective: To provide a stable and predictable level of return over the short to medium term, with a high level of capital stability from a broad allocation of mortgages and other income producing assets.

Strategy: To invest in a range of mortgages including; residential, retail, industrial and commercial, with the management of the underlying assets of the fund undertaken by Challenger Managed Investments Limited.

Asset allocation at 30 June 2008



Market value

	ROLLOVER	INVESTMENT BOND
30/06/2008	\$0.1m	\$0.054m

Returns % pa*

Year Ending	Rollover		Investment Bond	
	Entry & Service	Nil Entry	Entry & Service	Nil Entry
30/06/2008	4.6	4.2	2.6	0.8
30/06/2007	5.4	5.0	1.9	0.3
30/06/2006	3.0	2.6	2.4	1.9
30/06/2005	4.4	4.0	3.3	2.9
30/06/2004	4.8	4.4	3.4	3.0
5 year compound average	4.9	4.4	2.9	1.8

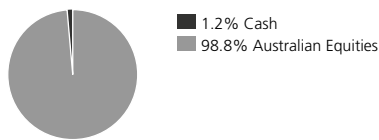
Investment Strategy

Equity Imputation Fund

Objective: To deliver the tax efficiency of franked dividends and the growth in value of Australian shares in order to provide superior returns in the longer term. Investment performance may be highly volatile in the short term.

Strategy: To almost solely invest in Australian equities to provide the benefits of imputation.

Asset allocation at 30 June 2008



Market value

	ROLLOVER	INVESTMENT BOND
30/06/2008	\$25.65m	\$4.71m

Returns % pa*

Year Ending	Rollover Cap Gtd Entry & Service	Investment Bond Cap Gtd Entry & Service
30/06/2008	-9.7	-10.4
30/06/2007	26.2	20.0
30/06/2006	22.7	18.0
30/06/2005	22.2	18.9
30/06/2004	21.5	17.5
5 year compound average	21.5	15.5

Notes:

* For products purchased prior to 1/2/1995, performance figures are slightly higher than the figures shown above due to different fees as set out in your original disclosure documents.

Section three

Capital Protection (Deferred Guarantee)

Important information in relation to Capital Protection (Deferred Guarantee)

1. For products purchased on or after 1 February 1995 the following apply:

You cannot switch investments into or place new contributions into the following four Funds:

- Australian Shares with Capital Protection (Deferred Guarantee)
- International Shares with Capital Protection (Deferred Guarantee)
- Listed Property Trust with Capital Protection (Deferred Guarantee)
- Industrials with Capital Protection (Deferred Guarantee)

If you switch investments out of the above funds you will not be allowed to switch any investments back into the above funds at a later date (ie. this means you will lose your Capital Protection or Deferred Guarantee).

Existing investments within these funds may continue to be invested in them.

2. Since 1 January 2005, the Capital Protection (Deferred Guarantee) Fees are as follows for the Funds listed below:

Fund	New Fee
Australian Shares	0.4% pa
International Shares	0.4% pa
Listed Property	0.4% pa
Industrials	0.4% pa
Growth	0.4% pa
Balanced	0.3% pa

These fees are applicable to existing and new investments.

Section four

Taxation

Taxation and your Investment Bond

For policyholders who have money paid out from their investment bond within 10 years of commencement, a rebate of 30% applies for tax payable on the investment earnings of that money.

Taxation limits and thresholds relevant for benefits from your Rollover

The Customer Information Brochure given to you when you opened your account, sets out the tax treatment of your Rollover policy. Some of the thresholds referred to in the Brochure are indexed annually and affect the amount of the tax payable on your benefit.

Taxation of superannuation lump sum benefit payments (for Rollovers)

From 1 July 2007 any withdrawal from your rollover of a lump sum payment is a superannuation lump sum benefit, a component of which can form part of your assessable income (and may be subject to concessional tax treatment), unless rolled over to another rollover product, a complying superannuation fund or an approved deposit fund. NULAL may be required to make a PAYG withholding deduction from your lump sum benefit.

The tax treatment of the components of a lump sum benefit are detailed in the following table. We will provide you with a superannuation lump

Important Superannuation Values	2007/2008	2008/2009
Concessional contributions cap		
Up to 49 years	\$50,000	\$50,000
Age 50 years or more	\$100,000	\$100,000
Non-concessional contributions cap	\$150,000	\$150,000
Tax free portion after preservation age of taxable component		
Upper Limit	\$140,000	\$145,000
Superannuation Guarantee		
Minimum contribution percentage	9%	9%
Maximum contribution base (quarterly limit)	\$36,470	\$38,180

sum benefit Payment Summary (2 copies) for the amount of the superannuation lump sum benefits paid, which contains details of any PAYG deducted and an assessable amount which need to be transferred into your next tax return.

Age	Tax free component	Taxable Component
Aged 60 and over	Not subject to tax (and not assessable income)	Not subject to tax (and not assessable income)
Over preservation age and under age 60	Not subject to tax (and not assessable income)	First \$145,000* is tax free and the balance is taxed at not more than 15%
Under preservation age	Not subject to tax (and not assessable income)	Taxed at not more than 20%

* applicable for the 2007/2008 financial year and is increased each 1 July in line with AWOTE index rounded down to the nearest multiple of \$ 5,000.00.

The Medicare levy is also payable on the amount included in your taxable income (1.5% for 2007/2008).

The tax free component of each lump sum payment is the same proportion of the payment that the whole of your total tax free component bears to your total account value.

Tax on death benefits

Death benefits are tax free when paid to a death benefits dependant, which can be a spouse (including a de facto spouse), a former spouse where financially dependent, a child aged less than 18, a person with whom you have an interdependency relationship or a financial dependant. Adult children are not death benefit dependants for tax purposes unless they are financially dependant on, or interdependent with the deceased member. Death benefits paid to an estate are also tax free provided they are distributed to one or more death benefit dependants.

Where the benefit is paid directly to a person who is not a death benefits dependant, it is taxed as a superannuation lump sum benefit received by them and PAYG withholding amounts are deducted. Any tax free component amount of the deceased member's account is tax free to these beneficiaries in proportion to the amount of their benefits to the whole account. The balance is their taxable component and is taxed at not more than 15%, unless there is insurance included in the benefit, when there can be an amount taxed at not more than 30%.

PAYG withholding instalments are not deducted by NULAL on death benefits paid to the deceased member's legal personal representative (their estate). This is the responsibility of the executor or trustee of the estate.

You may wish to obtain further information and discuss the options for death benefits with your Plan's financial adviser.

Tax on disablement benefits

Payments made as a result of total and permanent disablement may qualify for concessional treatment.

Terminal Illness

A new condition of release, Terminal Medical Condition, commenced on 16 February 2008 which allows terminally ill people to access their superannuation tax free. To meet this condition of release, members must satisfy the following;

- two registered medical practitioners have certified that the person suffers from an illness or has incurred an injury that is likely to result in death within a period (the certification period) no greater than 12 months;
- at least one of the registered medical practitioners must be a specialist practising in the area related to the illness or injury suffered by the person; and
- for each of these certifications, the certification period has not ended.

Once these conditions are met, the member's entire superannuation benefit becomes *unrestricted non-preserved* and can be withdrawn

tax-free at any time. This also applies to any contributions received for the member during the certification period.

These doctors' certificates are also the requirement for no PAYG withholding amount to be deducted from benefit payments to members under age 60.

If a member has not satisfied these requirements at the time of payment, normal superannuation lump sum tax will apply (see page 13). However, if the member subsequently satisfies the definition within 90 days of the payment, the fund will pay the amount withheld for tax to the member.

These changes have now been backdated to 1 July 2007 and under transitional arrangements, members had until 30 June 2008 to meet the requirements in order to have PAYG withheld from benefits already paid refunded.

If you would like further information please call our Client Services team, or alternatively go to the ATO's website **www.ato.gov.au**

Reasonable Benefit Limits

Reasonable Benefit Limits were abolished from 1 July 2007 as part of the Better Super changes.

Section five

Other things you should know

Additional Investments

Additional investments may be made by existing members. Please contact Client Services on freecall 1800 035 687 for further information.

Making enquiries or complaints

We have set up formal internal procedures for dealing with complaints within 90 days. We may be able to solve the problem over the phone, but if not, we will ask you to put it in writing at the address below. Our Client Services phone number is 1800 035 687.

Norwich Union Life Australia Limited
Complaints Officer
GPO Box 2567W
MELBOURNE Victoria 3001

If our internal procedures cannot satisfactorily resolve the complaint within 45 days, the Financial Ombudsman Service ("FOS") is an external, independent and free complaints service available to investors.

Financial Ombudsman Service ("FOS")

FOS can assist with life insurance complaints and has the power to make determinations which are binding on the insurer. The Service can be contacted on 1300 780 808 (local call cost).

Mail: GPO Box 3 Melbourne Victoria 3001
Email: info@fos.org.au
Website: www.fos.org.au
Facsimile: (03) 9613 6399

Until 1 July 2008, this service was offered by the Financial Industry Complaints Service (FICS). FOS has been established due to a consolidation of FICS, the Banking and Financial Services Ombudsman (BFSO) and the Insurance Ombudsman Service (IOS).

Keeping you informed

To ensure Aviva Australia keeps you informed about your investment and any relevant changes in legislation please remember to advise Aviva Australia as soon as possible if you change your address. While address details may be changed over the phone, other details such as beneficiary nominations must be changed in writing. To ensure prompt service, please quote your policy number whenever you contact Aviva Australia. It is very important that we are able to contact you about your policy as Government regulations exist which cover the treatment of your benefits where you cannot be contacted.

Information available on request

If you would like any further information about your investment (including details of benefits or fees and charges) please contact Client Services on freecall 1800 035 687.



The Aviva Guiding Star program provides a way to actively support Australian charities through financial contributions and staff involvement to achieve lasting change and improvement in the community.

Through the Aviva Guiding Star community support program, we launched Camp Quality as our first flagship charity in May 2008. It was decided to target and focus our efforts, so that Aviva's corporate support – combined with staff contributions – can make a bigger and lasting difference for our community partner.

Camp Quality is committed to bringing hope and happiness to every child living with cancer, their families and communities through ongoing quality recreational, educational, hospital and financial support programs. These programs focus on the power of fun and optimism to help children and their families overcome the challenges that cancer brings.



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" Being a socially responsible company is gaining increasing momentum in the Australian corporate landscape, with employees demanding more from a company than just a pay cheque, and business partners expecting commitment to this area. But most importantly, being a good corporate citizen is simply the right thing to do. "

Allan Griffiths
Aviva Australia Chief Executive Officer

Norwich Union Life Australia Limited (ABN 34 006 783 295 AFSL number 241686)

Postal Address: GPO Box 2567W Melbourne Victoria 3001

Telephone: Client Services on freecall 1800 035 687 Fax 03 9829 8699

avivagroup.com.au

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